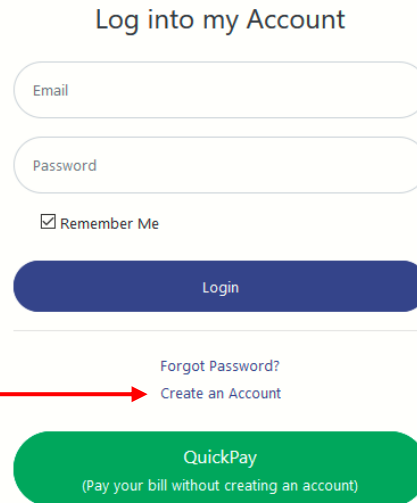


Signing up for the Town of Exeter's Customer Portal

By signing up for the **Town of Exeter's Customer Portal** you will be able to view, print, and pay your bills online. You will also be able to view your bill, payment, and usage history.

Steps to sign up for the Customer Portal:

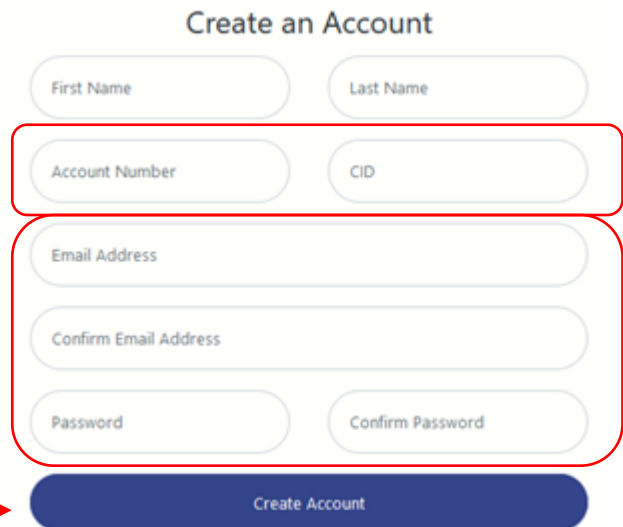
1 Go to the following website: <https://exeternh.authoritypay.com>



The screenshot shows the login page titled "Log into my Account". It features input fields for "Email" and "Password", a "Remember Me" checkbox, a blue "Login" button, and links for "Forgot Password?" and "Create an Account". A green "QuickPay" button is also present. A red arrow points from step 2 to the "Create an Account" link.

2 Click on **Create an Account**

3 Enter your Account Number and CID which can be found on your bill. You will also need to enter a valid email address and password.



The screenshot shows the "Create an Account" page. It has input fields for "First Name", "Last Name", "Account Number", "CID", "Email Address", "Confirm Email Address", "Password", and "Confirm Password". A blue "Create Account" button is at the bottom. A red box highlights the "Account Number", "CID", "Email Address", "Confirm Email Address", "Password", and "Confirm Password" fields. A red arrow points from step 4 to the "Create Account" button.

4 Click **Create Account**

- 5 A Registration Confirmation window will appear. No action is needed on this window. The Verification Email will only be active for **4 Hours** and will require you to verify your email within that 4 hour time window.

You have successfully registered your account. A verification email has been sent to your email address. Please check your inbox. The verification email will expire in 4 hours. You must verify your account before you can sign in.

- 6 You will also receive an email confirmation. You must click on the link provided in this email to complete your enrollment.

Hello John Doe,

Follow the link below to verify your email and finish your account registration:

<https://exeternh.authoritypay.com/user/verify-registration?token>

- 7 You can then re-enter your email and password and select **Login**. Note, clicking on the “Remember Me” checkbox will allow the website to save your login information.

Your account and email have been verified. You can now login to manage your account.

Log into my Account

test@email.com

.....

Remember Me

Login

[Forgot Password?](#)

[Create an Account](#)